

NEATH PORT TALBOT COUNTY BOROUGH COUNCIL
CHILDREN, YOUNG PEOPLE AND EDUCATION SCRUTINY
COMMITTEE

JOINT REPORT OF THE HEAD OF CHILDREN AND
YOUNG PEOPLE SERVICES AND THE HEAD OF COMMISSIONING
AND SUPORT SERVICES

A. JARRETT and A. THOMAS

8 September 2016

Matter for Decision

Wards Affected: All

CHILDREN AND YOUNG PEOPLE SERVICES – PROPOSED 2016-17
PERFORMANCE REPORTING ARRANGEMENTS

Purpose of the Report

1. The purpose of the report covers the following two specific areas:
 - a. To seek Members approval in the selection of CYPS Key Priority Indicators for 2016-17.
 - b. To seek Members approval for the quarterly reporting of a revised suite of Performance Indicators to Children, Young People and Education Committee during 2016-17.

Executive Summary

2. The report provides Members with information regarding CYPS revised performance reporting arrangements for 2016/17, namely: -

- a. Revised selection of Key Priority Indicators for quarterly reporting to Children, Young People and Education Scrutiny Committee 2016/17

Background

3. The 2016/17 CYPS Business Plan sets out its service priorities for the coming year. These are: -
 - a. Evaluating outcomes based upon a framework that will evidence that we are making significant positive differences in the lives of the children and families we deal with
 - b. Ensuring a consistency and depth of quality in the work that we complete on a day to day basis including participation and engagement
 - c. Maintain a safe and measured approach to reducing the number of Children Looked After and ensuring a sufficiency in placements and accommodation
 - d. Developing and delivering a robust and effective Family Support Strategy which will ensure a targeted approach to supporting children, young people and their families.

To evidence progress against the aforementioned priorities, it is suggested that in conjunction with the Head of Children and Young People Services, Members select approximately 8 to 10 of the 12 shortlisted Key Priority Indicators to be periodically reported to Children, Young People and Education Scrutiny Committee throughout 2016/17. The list of the 12 potential Key Priority Indicators for 2016/17 is detailed in **Appendix A**.

The Heads of both Children and Young People Services and Commissioning and Support Services believe that the quarterly reporting of statutory and key performance indicators will provide Members with a more balanced overview of performance within CYPS, which is less susceptible to monthly variation. Supplementary performance management information will regularly be provided to Members of Children, Young People and Education Scrutiny throughout 2016/17 in the form of specific Team Report Cards.

Financial Impact

4. After consideration, this is not applicable.

Equality Impact assessment

5. After consideration, this is not applicable.

Workforce Impacts

6. After consideration, this is not applicable.

Legal Impacts

7. This progress report is prepared under:

i) Local Government (Wales) Measure 2009 and discharges the Council's duties to "make arrangements to secure continuous improvement in the exercise of its functions".

ii) Neath Port Talbot County Borough Council Constitution requires each cabinet committee to monitor quarterly budgets and performance in securing continuous improvement of all the functions within its purview.

Risk Management

8. After consideration, this is not applicable.

Consultation

9. No requirement to consult.

Recommendations

10. The following recommendations are proposed for Members consideration:

a) Members select a suite of approximately 8 to 10 Key Priority Indicators (from the provided shortlist) to be reported to Children, Young People and Education Scrutiny Committee throughout 2016/17.

- b) Members agree to the quarterly reporting of both Statutory and Key Priority Indicators to the Children, Young People and Education Committee throughout 2016/17.

Reasons for Proposed Decision

- 11. The main reasons for the proposed decisions are as follows:
 - a) To ensure an appropriate set of Key Priority Indicators are selected, which evidence progress against the CYPs Business Plan Objectives for 2016/17.
 - b) To ensure Members are provided with a more balanced overview of performance via the quarterly reporting of statutory and key priority indicators.

Implementation of Decision

- 12. For immediate implementation

Appendices

- 13. Appendices listed as follows:
 - a) **Appendix A** – Suggested Key Priority Performance Indicators for Selection

List of Background Papers

- 14. None

Officer Contact

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APPENDIX A

Suggested Key Priority Performance Indicators for Selection *

No.	Key Priority Indicator Description
1.	Staff supervision rates to include qualified and unqualified workers.
2.	Average Number of Children's Cases held by Qualified Social Workers across the Service. This will include information for members on the highest and lowest caseloads as well as the total number of cases held.
3.	The number of social work vacancies across the service. To include number of leavers, starters and agency staff.
4.	Number of ongoing Disciplinarys within the Service.
5.	Number of ongoing Grievances within the Service.
6.	Thematic reports on the findings of Case File Audits.
7.	Number of Looked After Children.
8.	The number of Children who have been discharged from care and then subsequently re-admitted.
9.	The number of Cases 'stepped up / stepped down' between CYPS and Team Around The Family (TAF).
10.	The Percentage of Team Around The Family cases that were closed due to the achievement of a successful outcome in relation to the Plan.
11.	<p>Percentage of Personal Outcomes that have been reviewed during the period that show positive progress or have been achieved as determined by families.</p> <p>Please Note: As this Indicator is reliant upon an ongoing pilot of more outcome focused practice; it is unlikely that CYPS will be in a position to report data against the Indicator until approximately the 3rd or 4th Quarter of 2016/17.</p>
12.	<p>Percentage of Personal Outcomes that have been reviewed during the period that show positive progress or have been achieved as determined by professionals.</p> <p>Please Note: As this Indicator is reliant upon an ongoing pilot of more outcome focused practice; it is unlikely that CYPS will be in a position to report data against the Indicator until approximately the 3rd or 4th Quarter of 2016/17.</p>

*** Members are free to suggest other potential Indicators, not contained in the above table, which they feel would merit being scrutinized during the coming year.**